# FEEDBACK SURVEY - Summary

<table>
<thead>
<tr>
<th>Question</th>
<th>Structure</th>
<th>Content</th>
<th>Organisation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>4</td>
<td>4a</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>7</td>
<td>8</td>
<td>9</td>
<td>10</td>
</tr>
<tr>
<td>11</td>
<td>12</td>
<td>13</td>
<td></td>
</tr>
</tbody>
</table>

### Structure
- What do you think about the balance between the presentations, general discussions and discussion in smaller groups?
- What do you think about interactive sessions like the Forum and roundtable discussions?
- What do you think about the structure of the working groups concentrated on one pre-conference day?
- Did you share this survey with other colleagues, and why?
- Do you have other suggestions?

### Content
- What do you think about the balance between the presentations, general discussions and discussion in smaller groups?  
  - Most said YES
- Has it been interesting and why?  
  - Majority contribute
- Do you think you will be able to use the experience gained at the meeting at home?  
  - 15 suggestions
- Have you contributed to the content in some way?  
  - 1 suggestion
- Do you have suggestions for topics for coming meetings?  
  - 2 critiques
- Do you have any comments and/or suggestions about how the conferences are organised?  
  - 5 suggestions
- Please write some general suggestions for improvement for EPSO

### Organisation
- What do you think about pre-conference survey?  
  - Only two responses /from 18
- Did you think you will be able to use the experience gained at the meeting at home?  
  - Only two responses /from 18
- Has it been interesting and why?  
  - 1 critique
- Do you think you will be able to use the experience gained at the meeting at home?  
  - 1 critique
- Most said YES
- Do you think you will be able to use the experience gained at the meeting at home?  
  - 1 critique
- Majority contribute
- Have you contributed to the content in some way?  
  - 15 suggestions
- Do you have any comments and/or suggestions for improvement about the venue and social programm?
- Please write some general suggestions for improvement for EPSO

### Summary per question
- **VENUE**  
  - On Tuesday the conference room was quite small
  - The venue could have been more preferable for 50 people
- **TIME**  
  - Squeezed small group discussion the second day morning
  - There were not Forums
  - Maybe too many coffee brakes, could end earlier if less breaks
- **STRUCTURE**  
  - Not everybody is comfortable sharing in interactive sessions, so not all are heard.
  - (There were not Forums)

### All critiques
- **VENUE**  
  - A bit bigger conference room
- **TIME**  
  - Provide more time for Q&A after presentation
  - Some more time may be needed for smaller group discussions.
  - Intensive morning sessions, which is why there could have been little brakes in between the presentations (for example, 5 minutes every now and then)
  - More time for smaller group discussion with more structured topic.
  - If there are more themes, should be longer for 1 day
  - With 5 work groups 1 day may no longer be sufficient
  - More days, (1,5 preconference and 2days conference)
STRUCTURE
- More small group discussion may be considered
- To schedule the working groups as following: risk, Balkan, permits, effectiveness, Asia-Pacific
- Great to have non-European countries to host
- It would have been nice to have presentation slides before the conference.
- Network between EPSO meetings
- Share the e-mails of participants so we could stay in touch.
- Place in EPSO web site for contents to be uploaded there.
- Longer social programme. Longer lunchtime or have external speakers over lunch.
- Electronic feedback form

CONTENT
- Perhaps good to follow up on question posed in this EPSO in the next one.
- Topics more concentrated on health care and health inspections instead of social care.
- Better to discuss topics more specifically based on working field: health care vs. social care.
- Perhaps in each theme may be added background and organisational structure of health care regulators.
- I would like more topics based on health care inspections.
- Supervision in health care, particular examples would be interesting
- The QA/Supervision/QI,...
- Prediction analysis for healthcare regulation
- Digital healthcare regulation
- Approaches to promote trust and balancing the concern between regulator, regulated and public.
- Aesthetic treatments – health care or not?
- Inspection of the health care professionals/social welfare professionals
- How to improve in-house controlling of the service providers.
- Supervising of welfare professionals (employee) how it is arranged in other countries and what tools supervisors have to secure clients safe and is there some terms for employer to secure and have better clients safe in welfare.
- IT solutions for risk based supervision with calculation, data analysis.
- Clinical audits – theory and practice.
- E-health.
- Education for inspectors (health inspectors)
- Educations for inspectors in special, health inspectors
- Strategic of patient safety in various country.
- Integrated value based regulation. Regulation in increasing VUCA environment and evolving digital environment.
- Invite some health care providers to come and present, what provider wants from regulator, some good example what has happened after when regulator has asked good quality development questions from provider.