

2017-03-14

Dear colleagues,

Time has passed since we meet in Stockholm last fall. At the EPISO meeting we discussed how supervision could be strengthened by patient and user involvement and what signifies good practice in this aspect. We also initiate new working group for user participation in supervision. Nine countries and 11 organizations participated at the start up meeting and now it is time to meet again in London in April. Since we meet we have made interviews with the participating organizations on what is on the different organizations agenda concerning patient and user participation, and what the most relevant topics for the working group will be. These are some of the suggested topics

- Sharing experiences and knowledge
- Learn more about how to systematically involve patients in supervision and to discuss possible advantages and disadvantages for example how to identify patient and users during supervision.
- Means and methods for recognizing meaningful and valid information and discuss how to use patient/user data together with other information.
- Discuss best practice – what are effective methods for user participation in supervision what have greatest effect in order to improve the service.
- Different needs and methods for different groups.
- Discuss how research could help. Identify research questions for this purpose.
- Discuss if there are other methods or sources to give the patients a voice in supervision

At the meeting in London we will discuss the inventory and result of the interviews and the continues work in the working group. We will also have an input from the CQC on how they as an organization engage with people that use services.

We will shortly present the individual result from the interviews at the EPISO webpage under the <http://www.epsonet.eu/up-interviews.html> ‘
(Username :EPSOUSER password: epsouser)

I am very much looking forward to meet you in London!

Best regards,

Lena Weilandt
Chair of the working group

Lena Weilandt
Program officer
Health and Social Care Inspectorate
Stockholm, Sweden
+46 10 7885828
Lena.weilandt@ivo.se